



DO YOU HAVE A DOCTOR THAT CARES?

(about you)

For physicians that choose to work with St. John Health, medicine isn't a career – it's a calling. They do more than *provide* care, they actually *care* about you. You'll see it the moment you enter a St. John Health hospital or doctor's office. You'll hear it in the questions your doctor asks. You'll see it in the eyes of our staff.

COMPASSION, CARING, RESPECT

At St. John Health, we are called to serve – providing spiritually centered, holistic care which sustains and improves the health of people in the communities we serve. The physicians who choose to work with us often share these values.

They work to make you comfortable and at ease – knowing that your active participation in your healthcare makes a difference in your health.

CALL SOMEONE WHO CARES

(here's the number)

Whether you need an annual physical or treatment for a life-changing diagnosis, St. John Health can help. We have 20,000 talented and caring professionals – doctors, nurses and staff – all waiting to help you. Call us at 1-888-440-REAL to find a great doctor in your area. We'll even make the first appointment for you!

**Call St. John Health Connect at
1-888-440-REAL from 8 a.m. to 5 p.m.**

FIND A PHYSICIAN

(online...24 hours a day)

It could be the middle of the afternoon or the middle of the night. We're here to help you find a great physician in your area. Just visit www.realmedicine.org and use our online physician directory to find a physician that's right for you. Search by name, by specialty, by hospital affiliation, by gender. We make it easy. Want a doctor who speaks another language as well as English? No problem. You can even search by language.

Once you've found a doctor that's right for you, request an appointment online 24 hours a day.

And while you're visiting us on the web, take a few minutes to build your own Personal Health Page. It lets you store a personalized list of doctors, conditions, bookmarks and other health information. Plus, you can:

- Take a Two-Minute Heart Check
- Take a Cancer Risk Assessment
- Pay health care bills online
- Pre-register for services

www.realmedicine.org

**At St. John Health, that's what
we call REAL MEDICINE.**

WHERE'S A GOOD DOCTOR WHEN YOU NEED ONE?

(right here)



REAL MEDICINE™



EDUCATION AND EXPERTISE

At St. John Health, you'll find physicians educated and trained at some of the nation's top medical schools and hospitals. Many are nationally known for innovative patient care and groundbreaking clinical research.

The independent physicians practicing at our St. John Health hospitals are some of Michigan's top physicians and surgeons – experts who are skilled in the latest innovative therapies and diagnostic techniques. And they share their knowledge with the next generation of physicians. Many doctors in southeast Michigan received their graduate medical training at St. John Health hospitals.

ADVANCED TECHNOLOGY AND RESEARCH

At St. John Health, we're often the first to bring new technologies to southeast Michigan, including access to leading-edge technology and state-of-the-art surgical facilities. We're known for advanced medical care – especially in the areas of heart care and cancer treatment.

Plus, with dozens of clinical trials currently underway at St. John Health, you might be eligible to participate in a study of promising new medical treatments before they are widely available.

WHAT IS REAL MEDICINE?

We live in an amazing age of technology and innovation, but medicine is still about people. It should go beyond treating symptoms and aim to treat people with dignity and respect. A hospital and its doctors should do more than just care for you. They should care about you.

At St. John Health, that's what we call REAL MEDICINE.

What Families Are Saying...

"My husband was brought into the Emergency Room at St. John Macomb after suffering a severe asthma attack. The doctor – along with all the nurses and staff – quite honestly saved his life that night."



YOU'RE SPECIAL (that's why we have so many specialists)



With more than 3,000 great physicians partnering with St. John Health, you're sure to find an expert in the medical specialty you need. We can't list all of our specialties – but here's a good start.

- Allergy and Immunology
- Cardiology
- Critical Care
- Dermatology
- Emergency Medicine
- Family Practice
- Gastroenterology
- Hematology
- Internal Medicine
- Maternal Fetal Medicine
- Nephrology
- Neurology
- Neurosurgery
- Pediatrics
- Plastic Surgery
- Podiatry
- Psychiatry
- Pulmonary Medicine
- Obstetrics and Gynecology
- Oncology
- Orthopaedic Surgery
- Reproductive Endocrinology
- Rheumatology
- Sleep Medicine
- Urology
- Vascular Surgery

DO YOU HAVE A GREAT DOCTOR? (we have 3,000)

Most physicians are independent practitioners – self-employed professionals who can choose to work with any hospital or healthcare system in the area. They have many options, but more than 3,000 in metropolitan Detroit choose St. John Health.

Physicians know we provide exceptional nursing support as well as expert pharmacy, lab and imaging services from people who are committed to customer service. They know about our state-of-the-art facilities, advanced technology and convenient locations – all the things doctors need to provide top-notch care.

IT'S YOUR HEALTH

You deserve a great doctor. But too often we settle for less. Maybe it's time to find a physician who provides care...and cares about you.

COMMUNICATION COUNTS – Your doctor should take time to explain tests and treatment options in easy-to-understand terms.

FACE TIME – Do you spend more time with nurses and assistants than your doctor? Your doctor is the best person to diagnose and treat you.

TWO HEADS ARE BETTER – Your doctor should welcome a second opinion from another physician – especially if you are uncomfortable with the diagnosis or treatment options.

APPOINTMENT ANGST – You should be able to get an appointment with your doctor without waiting weeks or months.

RUSH HOUR – Does your doctor seem to rush through your appointment? You need a physician who will take time and listen to you.