

How often will the Home Care team come to my home?

For most patients, home care is required only on a short-term basis. The services provided and the number of visits will vary based on your condition and the goals established by you, our home care team, and your physician.

How do I get St. John Home Care?

Talk with your physician or hospital case manager about using our services. They will contact us to order the appropriate care.

What is the cost of Home Care?

We accept many insurance providers, including Medicare, Medicaid, Blue Cross, Workers Compensation, HMOs, and commercial insurances. We will validate insurance eligibility, and work with patients without insurance or with partial coverage to see that you get the care that you need.

Available 24 hours/7days a week

1-800-248-2298

www.stjohn.org/homecare



COMMUNITY HEALTH ACCREDITATION PROGRAM



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St. John Home Care



ST. JOHN HOME CARE

Why do I need Home Care services?

You've heard the saying, "There's no place like home." Sometimes, home is the best place for your care, and our Home Care team is committed to helping you and your family as you recover at home. St. John Home Care provides direct care and education to help you manage your condition and avoid complications. Our mission is to deliver the highest quality patient care experience, every day, everywhere, for everyone.

What will St. John Home Care do for me?

A new medical condition or illness can be overwhelming for you and your loved ones. You may need temporary assistance with your recovery and support in learning how to manage your illness. Although caring for a loved one at home can be overwhelming, we recognize home is usually where loved ones want to be. Our dedicated team has a passion for healing, and will develop a personalized plan of care with you and your loved ones, to maximize your recovery. Your plan of care may include:

- Close monitoring of your health condition, with ongoing communication with your healthcare provider
- Assistance with wound care management
- Care and maintenance of urinary catheters, feeding tubes or IV therapy
- Assistance with medication management
- Exercise programs to improve your strength, endurance, and ability to do activities of daily living

What services does St. John Home Care provide?

As part of St. John Health, the largest health care provider in southeast Michigan, St. John Home Care provides services throughout the greater Metro Detroit area, including Wayne, Oakland, Macomb, and St. Clair counties. The following services are available:

- **Nursing:** comprehensive nursing assessments, care, support, and education to you and your loved ones.
- **Physical Therapy:** assistance with regaining muscle strength, coordination, balance, walking, and function.
- **Occupational Therapy:** rehabilitation to restore skills for activities of daily living, such as bathing, dressing, cooking, and eating.
- **Speech Therapy:** assistance with language skills, the ability to swallow, and memory problems.
- **Home Health Aides:** hands-on personal care, such as bathing, dressing, grooming, and meal preparation.
- **Social Workers:** provide information and help arrange for services from community organizations, assist with living arrangements, crisis management, and guidance with financial problems.
- **Registered Dietitians:** offering nutritional counseling and individualized dietary plans if you have special dietary needs.

Do you offer any specialty programs?

Our passion for healing is also evident in the many specialty programs we have developed to meet the needs of our patients. Specialty services offered are:

- **Telehealth.** For patients with diagnoses such as heart failure, lung disease, diabetes, and high blood pressure, we offer the ability to assess the patient's weight, blood pressure, heart rate, blood sugar and oxygen levels, using a small computer left in the patient's home. The computer then transmits the information to a nurse who monitors the patient's status and communicates with patient's physician.
- **Wound/Ostomy.** For patients with ostomies, wounds, pressure ulcers, incontinence, and related disorders, a highly specialized team of certified registered nurses provide the skill and expertise to optimize patient recovery.
- **Infusion Therapy.** For patients requiring intravenous therapy, this specialty program provides teaching and assistance with treatment to the patient or the caregiver. The therapy is monitored by a registered pharmacist and a specialized pharmacy team.
- **Palliative Care – Adult and Pediatric.** This program offers a wide array of services, including visits and telephone calls, to support the best possible quality of life for patients whose goal is to prevent or relieve suffering.
- **Hospice.** For patients facing a life-limiting illness, hospice offers compassionate care by a team of specialized professionals.